

# Councillor Ghafoor – Information for Annual Report

## 2023 caseworks:

00020KG: Broken streetlight, 20 Meadow Lane. Reported to Andy Ashton. Fixed

00043KG: Bin dispute between council and 1 Carnorvan Street. Reported to Mark Husdan and action taken against the resident alongside community safety team.

00062KG: Land issues on 2 Lyndurst Road. The resident of 2 Lyndurst Road wishes to find out alleyway ownership. I researched the land registry and sent to Cllr Ghafoor.

00063KG: Falling wall at Copster park. Reported to Glenn Dale and Paul Obaldiston. The wall does not belong to the council but to a private company. Legal action ongoing.

00096KG: Fly tipping issues at County Street. I met with Mick O'Meara (local resident) and advised him to take pictures and report them via the council website. the council is also currently taking legal action against a resident of County Street.

00120KG: Dropped kerb. Resident of 22 Howgill Crescent wishes to have a drop kerb for parking. He already applied ref number 60964. I chased it up with highways and it has been completed.

00121KG: Abandoned lorry at Marple Close. Reported to DVLA because it had no tax. Also informed GMP.

00122KG: Jigsaw Homes issue. A resident's wall was damaged by a car crash and she reported to Jigsaw without success. When I visited her Jigsaw informed her they will fix the wall on the 25<sup>th</sup> September.

00124KG: Merton Avenue resurface: Local couple wishes for Merton Avenue to be resurfaced. I informed highways and they have refused due to the road being acceptable to use and financial issue.

00138KG: Highway issue: A resident asking to enquire a highway issue, Ref: 61081. Traffic issues. I informed highways and they have responded to the resident.

00145KG: Resident of Incline Road complaining of a wasp nest. Informed Joanne Collier and she has advised me to contact the resident and signpost her to the council website. I called the resident and advised her to call pest control and the price of removing wasp nest.

00146KG: A resident complaining of bad smell coming from 20 Lonsdale Road. I informed Joanne Collier and she has investigated the issue. The problem isn't coming from the property but underground. Joanne has advised the resident to contact United Utilities.

00155KG: Parking problems Westgate House. Karen, housing manager of Housing 21, informed us regarding parking issues outside of Westgate House. Case is still ongoing as highways will not paint double yellow lanes or make the street a resident parking scheme.

00170KG: Council tax issue. A resident of Polonia Court is disputing her council tax. The council was using bailiffs to recover the unpaid amount of council tax. I contacted Philip Jaycock and he has contracted the resident and agreed a plan of repayment and bailiffs are called off.

00178KG: Highway issue. Local resident concerned of parking on Fredrick Street. I reported this to highways. Ref: 61726. Highways responded and there will not be a resident parking scheme.

00187KG: County Street again. Local resident of County Street is complaining of the fly tipping and littering. I reported the fly tipping on behalf of the resident and chased legal regarding legal action against the resident who constantly fly tipping.

00192KG: A resident of Pine Tree Road is complaining of overgrown weed from neighbour's property. I advised the resident given this is private dispute there is nothing the council can do. However, if overgrown weed, trees and grass are growing into his property he has the right to cut them.

00198KG: Local resident complaining of rubbish dumped on County Street. I went over took pictures and reported it to the waste team.

00201KG: A resident of Letham Street is being evicted from his rented property. I contacted tenancy relations and they are currently supporting him with his tenancy to continue to stay in the property.

00208KG: Defib on County Street. Local resident of County Street wishes for a defib fitted at County Street. Contacted Jen Downing for more information there has to be various permissions from local residents for it to be fitted. Forwarded to Cllr Ghafoor to see if he wishes to go ahead.

00213KG: ASB on Caittlin Way. A resident of Caittlin is suffering from ASB and abuse from new neighbours. I have contacted FCHO and they have informed me they are dealing with the problem with potential eviction of the new tenants are an option.

00221KG: Resident of Polonia Court is having problems of her storage heater and even though she contacted Great Places multiple occasions she never received any feedback. I contacted Great Places and they informed me every time they attend the property she isn't present. She has told Great Places they can enter her property without her present, but this is against Great Places policies. I advised her to come up with a solution whereby she is present at the same time Great Places contractors can attend at the same time.

00226KG: Hollinwood tram stop overgrown weed at walkway. I contacted Will Wills regarding cutting weed alongside the walkway close to Hollinwood tram. It would cost £300 due to the walkway is unadopted. Passed this to Cllr Ghafoor for response.

## 2024 caseworks:

00004KG: A Hollinwood resident complaining of rats, damp and mould issues in her private rented property. I have advised her to contact her landlord and use the pest control service in the council.

00005KG: A resident complaining of fly tipping at a cemetery. Forwarded it to Will Wills and turns out its Chadderton Cemetery.

00007KG: A resident offered a FCHO flat but she wanted a house for her children to access garden and there are not enough bedrooms. I contacted the housing team and they have advised me if she refuses the flat she will be placed on Band 4. I called her and informed her of the situation, she has agreed to take the flat offered to her.

00008KG: Fly tipping on 3rd and 4<sup>th</sup> Avenue. A resident complaining of fly tipping and littering around 3rd and 4<sup>th</sup> Avenue. I advised her she can take pictures and report it via the council website.

000016KG: A resident of Armitage Close is complaining of bin men leaving the collected bins outside of his property and he isn't happy about it. I emailed the waste team and asked them to make sure not to leave the collected bins outside of his property.

000017KG: A resident of 7<sup>th</sup> Avenue reported poison ivy to Onward but heard nothing back. I contacted Jacqui Wilson and she has informed me a contractor will get in touch with her soon and remove the poisons ivy.

000032KG: A school bullying case. The resident is based in Coldhurst and I have informed Jen Downing and the resident.

000056KG: Broken alley gate behind 203 Chapel Road. I have informed Anything Booth and he has forwarded on to the contractors.